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# HRSA/HAB SERVICE CATEGORIES - SUPPORT

**HHS PRESENTATION TO THE HCPC  
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# HRSA SERVICE CATEGORIES – PRESENTATION PURPOSE

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- The **purpose of this presentation** is to provide an overview of how the **Health & Resources Services Administration (HRSA)** defines the services that are provided with **Ryan White funds**.
- **Core Service definitions** were outlined at last month's meeting, today we will review **Support Service definitions**.
- An **outline of the programs** – including the number of programs per service category, the populations of focus, and service utilization – will be provided in **next month's Service Summary Report presentation**.

# HRSA SERVICE CATEGORIES – RYAN WHITE ELIGIBILITY

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- **Local eligibility requirements** for HRSA-funded Ryan White Core and Support Services include:
  - **HIV-positive** diagnosis
  - Income of less than **400% of Federal Poverty Level** (\$11,880 for individuals)
  - **Residence** in San Francisco, Marin, or San Mateo counties.

# HRSA SERVICE CATEGORIES – WHAT ARE THEY?

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- Service category definitions dictate what are allowable uses of funding under the **Ryan White CARE Act**.
- Part of the Planning Council's role is to **prioritize** and **allocate** funding for each **service category**.
- The **Health Resources & Services Administration (HRSA)** develops general service categories. The local Planning Council has further defined local service categories. For example, HRSA has one housing category, the SF EMA has five.

# HRSA SERVICE CATEGORIES – WHAT ARE THEY?

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- HRSA requires **75% of funding** for services be allocated to **Core Services**. The SF EMA (like most jurisdictions post-Affordable Care Act) has successfully applied for a waiver the past four years.
- Differentiated definitions of service categories and standards of care are **developed by grantee** and **reviewed by the Planning Council**
- It is the **responsibility of the grantee** to ensure that service standards of care are in place for larger funded service categories.
- Definitions of service/categories standards are included with **Request for Proposals** when service categories are competitively bid.

# HRSA SERVICE CATEGORIES – WHAT ARE THEY?

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- Their purpose is to **define for all providers** who offer the **same components** of a given service category across the **eligible metropolitan area**.
- **Overlap in some elements exist between categories** (e.g. completion of psychosocial assessments in both Medical case management and Non-medical case management)
- **Service categories** are applicable to **all three counties** (Marin, San Mateo, San Francisco)
- **Total amount** awarded is based off of **living HIV/AIDS cases**

# HRSA SERVICE CATEGORIES

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## SUPPORT SERVICES

HOUSING SERVICES – EMERGENCY & TRANSITIONAL  
FOOD BANK / HOME DELIVERED MEALS  
EMERGENCY FINANCIAL ASSISTANCE  
RESIDENTIAL MENTAL HEALTH  
PSYCHOSOCIAL SUPPORT  
RESIDENTIAL PROGRAMS & SUBSIDIES  
NON-MEDICAL CASE MANAGEMENT  
FACILITY-BASED HEALTH CARE  
LEGAL SERVICES  
TRANSPORTATION  
OUTREACH  
UNFUNDED SUPPORT SERVICE CATEGORIES

# SUPPORT SERVICES – HOUSING SERVICES

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- **HRSA** – funder of **Ryan White** services – provides a **definition of Housing** which covers five locally utilized Service Categories:
- Housing is the **provision of short term assistance** to support emergency, temporary, or transitional housing to enable an **individual or family** to gain or maintain medical care.
- **Services** include assessment, search, placement, advocacy, and the **fees associated with them.**



# SUPPORT SERVICES – HOUSING SERVICES

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- Locally, the SF EMA (**Eligible Metropolitan Area**) prioritizes and allocates funding for **Housing separately** into the following **five categories**:
  - ▣ 1. Emergency Housing
  - ▣ 2. Transitional Housing
  - ▣ 5. Residential Mental Health
  - ▣ 7. Residential Programs & Subsidies
  - ▣ 8. Facility-Based Health Care
- Details for **each locally defined Housing category** will follow in the presentation in **priority order**.

# SUPPORT SERVICES – EMERGENCY HOUSING

## Priority Allocation - 1

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- **Emergency hotel** stay of a maximum of **four weeks (28 days)**, intended to assist clients with immediate housing crisis and subsequently help them **stabilize medically**.
- Program provides **emergency housing** in an SRO unit for a maximum of **28 days** for clients **referred** by participating **HIV service providers**.

SF 15-16 Part A/B	\$348,555	Marin Part A	\$0
SF 15-16 GF	\$0	San Mateo Part A	\$0
<b>Total Funding</b>	<b>\$348,555</b>		

# SUPPORT SERVICES – TRANSITIONAL HOUSING

## Priority Allocation - 2

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- **Transitional residential housing program** designed to **stabilize** an individual and to **support transition** to a **long-term sustainable housing situation**. Program includes substance abuse and mental health services.
- Provides **transitional housing** and **case management**, which may include **provision and/or referral** to life enhancement skills, money management, benefits counseling and advocacy, and referrals to independent housing, primary care and psychiatric care

SF 15-16 Part A/B	\$288,646	Marin Part A	\$0
SF 15-16 GF	\$0	San Mateo Part A	\$11,129
<b>Total Funding</b>	<b>\$299,775</b>		

# SUPPORT SERVICES – FOOD BANK / HOME DELIVERED MEALS

## Priority Allocation - 3

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- Includes the **provision of actual food items, hot meals or vouchers** to purchase food.
- **Does not include finances to purchase** food or meals.
- Within **HRSA definitions** vouchers, hygiene materials, water filtration systems, and household materials **could also be included** in this service category.
- Locally, **food provision is limited** to bags of groceries, meals and the provision of bulk food to residential programs serving **Ryan White eligible clients**.

SF 15-16 Part A/B	\$1,310,840	Marin Part A	\$43,853
SF 15-16 GF	\$95,898	San Mateo Part A	\$100,000
<b>Total Funding</b>	<b>\$1,550,581</b>		

# SUPPORT SERVICES –EMERGENCY FINANCIAL ASSISTANCE

## Priority Allocation - 4

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- Provision of **short term payments** to agencies or establishment of voucher programs to assist with **emergency expenses** related to essential utilities.
- Essential utilities include **housing, food, and medication.**
- Direct payments are made to an **agency or vendor** on a **client's behalf**

SF 15-16 Part A/B	\$983,102	Marin Part A	\$22,516
SF 15-16 GF	\$0	San Mateo Part A	\$62,495
<b>Total Funding</b>	<b>\$1,068,113</b>		

# SUPPORT SERVICES – HOUSING - RESIDENTIAL MENTAL HEALTH

## Priority Allocation - 5

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- Includes the provision of treatment to address **substance abuse** and **mental health** problems in a **short-term, residential** health services setting.
- **Residential treatment** includes housing, food, psychiatric or other mental health evaluations and treatment services, and may include HIV and substance abuse counseling, supervision of adherence to prescribed medications, case specific nutritional planning, health and fitness training, transportation services, alternative healing techniques, adult educational classes, case management, and/or other

Support Services	\$207,301	Marin Part A	\$0
SF 15-16 GF	\$0	San Mateo Part A	\$0
<b>Total Funding</b>	<b>\$207,301</b>		

# SUPPORT SERVICES – PSYCHOSOCIAL SUPPORT

## Priority Allocation - 6

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- Provision of **support and counseling activities** including HIV support groups, pastoral care, caregiver support, and bereavement counseling.
- Also includes **nutritional counseling** provided by a non-registered dietician but **excludes nutritional supplements**.

SF 15-16 Part A/B	\$298,972	Marin Part A	\$0
SF 15-16 GF	\$50,750	San Mateo Part A	\$0
<b>Total Funding</b>	<b>\$349,722</b>		

# SUPPORT SERVICES – RESIDENTIAL PROGRAMS & SUBSIDIES

## Priority Allocation - 7

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- Recently funded only with **San Francisco General Fund** dollars managed by **SF DPH Housing & Urban Health** to improve residential subsidies to **Ryan White-eligible** clients within San Francisco. Programs and funding **transitioning** to **HIV Health Services** section with creation of DSHS (Dept. of Homelessness & Supportive Housing).
- Goal is to **stabilize the precarious housing situations** of severe need individuals living with HIV/AIDS.

□ Provides standardized, shallow and partial rental subsidies.			
SF 15-16 Part A/B	\$0	Marin Part A	\$0
SF 15-16 GF	\$3,786,375	San Mateo Part A	\$0
<b>Total Funding</b>	<b>\$3,786,375</b>		



# SUPPORT SERVICES – CASE MANAGEMENT (NON-MEDICAL)

## Priority Allocation - 8

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- Provides **guidance and assistance** in accessing medical, social, community, legal, financial and other **needed services**.
- May also include **assisting eligible clients** to obtain access to **other public and private programs** for which they may be eligible such as Medicaid, Medicare Part D, ADAP or other state or local health care and supportive services or health insurance marketplace plans.
- **Does not** involve coordination and follow-up of **medical treatments**.

SF 15-16 Part A/B	\$776,052	Marin Part A	\$99,618
SF 15-16 GF	\$357,040	San Mateo Part A	\$0
<b>Total Funding</b>	<b>\$1,133,092</b>		

# SUPPORT SERVICES – HOUSING - FACILITY-BASED HEALTH CARE

## Priority Allocation - 9

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- Supervised or assisted living in **licensed residential settings** with support to help maintain levels of functioning through assistance with daily needs.
- Services are provided in accordance with an **individualized care plan** established by a multidisciplinary care team.
- **HRSA definition** includes **professional & paraprofessional** services. SF funding in this category mostly provides **attendant care to facility residents**.

SF 15-16 Part A/B	\$789,510	Marin Part A	\$0
SF 15-16 GF	\$0	San Mateo Part A	\$0
<b>Total Funding</b>	<b>\$789,510</b>		

# SUPPORT SERVICES – LEGAL SERVICES

## Priority Allocation - 10

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- Includes the provisions services to individuals with respect to **powers of attorney, do-not-resuscitate orders**, and interventions necessary to ensure **access to essential benefits**.
- **Essential benefits** include discrimination or breach of confidentiality litigation as it relates to services eligible for funding under Ryan White programs.
- **Advocacy to prevent unlawful evictions and assistance** for clients to **retain housing** is a large part of the local service provision.

SF 15-16 Part A/B	\$284,620	Marin Part A	\$0
SF 15-16 GF	\$0	San Mateo Part A	\$0
<b>Total Funding</b>	<b>\$284,620</b>		

# SUPPORT SERVICES – TRANSPORTATION

## Priority Allocation - 11

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- **Medical transportation** is the provision of **non-emergency transportation services** that enables an eligible client to access or be **retained in core medical and support services**
- Funding in **Marin County** only.

SF 15-16 Part A/B	\$0	Marin Part A	\$8,218
SF 15-16 GF	\$0	San Mateo Part A	\$0
<b>Total Funding</b>	<b>\$8,218</b>		

# SUPPORT SERVICES – OUTREACH

## Priority Allocation - 12

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- Programs that have as their principal purpose **identification of individuals** with unknown HIV or those who know their status but are currently **not engaged in care**.
- Services target **high-risk communities** and **individuals**.
- Ryan White funds **may not be utilized** to pay for **HIV counseling** or **testing** under this service category.

SF 15-16 Part A/B	\$267,677	Marin Part A	\$0
SF 15-16 GF	\$0	San Mateo Part A	\$0
<b>Total Funding</b>	<b>\$267,677</b>		

# SUPPORT SERVICES – UNFUNDED SERVICE CATEGORIES

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- **Health Education & Risk Reduction**
  - ▣ Education to clients about HIV transmission and how to reduce the risk of HIV transmission. Includes the sharing of information about medical and psychosocial support services and counseling around health status improvement.
- **Residential Substance Abuse / Non-Medical Detox**
  - ▣ The provision of services for the treatment of drug or alcohol disorders in a residential setting. Includes screening, assessment, diagnosis, and treatment.
- **Linguistic Services**
  - ▣ Interpretation and translation services, both oral and written, to eligible clients. Provided to facilitate communication between a provider and the client.

# SUPPORT SERVICES – UNFUNDED SERVICE CATEGORIES

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- **Referral For Health Care & Supportive Services**
  - These services were previously funded with General Fund but are now provided under non-medical case management. Directs clients to needed core and support services.
- **Rehabilitation Services**
  - Intended to improve or maintain a client's quality of life and optimal capacity for self-care. Provided by an authorized or licensed professional.
- **Respite Care**
  - Provision of periodic care in community or home-based settings that includes non-medical assistance designed to provide care and relieve the primary caregiver in day-to-day activities.