

HIV Community Planning Council  
COMMUNITY ENGAGEMENT COMMITTEE  
Wednesday, November 1<sup>st</sup> 2017  
25 Van Ness, 8<sup>th</sup> Floor Conference Room  
3:00-5:00 pm

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**Committee Members Present:** T.J. Lee-Miyaki, Michael Shriver (Co-Chair), Laura Thomas

**Council Member Present:** Lee Jewell

**Committee Members Absent:** Billie Cooper [E], Wade Flores [E], Kevin Lee [E], Timothy Foster [LoA], Stacia Scherich [E], Eric Sutter (Co-Chair) [E]

**Others Present:** Kevin Hutchcroft (HHS), Jeremy Tsuchitani-Watson (HCAP)

**Support Staff Present:** Ali Cone, Dave Jordan, Mark Molnar, Liz Stumm

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### *Draft Minutes*

#### 1. Introductions

The meeting was called to order at 3:09 pm by Co-Chair Shriver. Everyone introduced themselves and quorum was not established.

#### 2. Review/Approve November 1<sup>st</sup>, 2017 DRAFT Agenda – VOTE

The November 1<sup>st</sup> 2017 DRAFT Minutes were reviewed and approved by consensus.

#### 3. Review/Approve September 6<sup>th</sup> 2017 DRAFT Minutes– VOTE

The September 6<sup>th</sup> 2017 DRAFT Minutes were reviewed and approved.

#### 4. Announcements

- CM Thomas announced that there is a community forum about cannabis and community health on Friday, November 3<sup>rd</sup> from 12-1:30 PM at the SF Public Library.

#### 5. Public Comment

- None.

#### 6. HCAP Report

- Jeremy Tsuchitani-Watson reported on the HIV Consumer Advocacy Project:

##### September

- CS Molnar inquired about what it means by the inability to work together in the housing case 2017-15.
  - Jeremy noted that there was a staff member and the client would have verbal confrontations. They tried to do escalation tactics with non-cooperation from both parties.
- The group discussed the case where a client was maintaining a washer and dryer in a residential facility.
  - CM Thomas noted that residential providers should provide that service in the building.
- CS Molnar inquired about the case where HCAP was brought in by one case manager to deal with another case manager.
  - Jeremy noted that the client advocate brought us in. They alleged that another case manager disclosed the HIV status of a client, but it was found to not be the case.

##### October

- CM Lee-Miyaki noted that dismissals due to complex treatment at the dental provider is a reoccurring complaint.
  - Jeremy responded that the provider is now providing a termination letter that explains where clients are being referred to. The provider often says that a difficult bite is beyond their services.
  - Jeremy noted that in this case, a dentist suggested the client obtain dentures off of eBay. He commented that dentures can be difficult; the referral is often to UCSF because they have the dental school that works on dentures but it is the only part of UCSF dental that doesn't take Denti-Cal.
    - CM Lee-Miyaki noted that that is not a true referral, the provider should be referring to places that clients can actually use.
  - CM Thomas noted that this has been the history of dealing with the dental providers. Part of the issue is that it's a school and the nature of receiving care.
- Jeremy noted that Native American Health Center is limiting their acceptance to those who are Native American due to the influx of new referrals.
  - CS Molnar inquired if agencies are allowed to enrollment based on ethnicity.
  - Jeremy noted that it depends on the funding stream, they are able to in this case because it is a federal grant.
- Jeremy noted that in this report, the cases noted are not always problems but can also be a request for assistance.

## 7. 2017 Needs Assessment Update

- CS Jordan gave an update on the needs assessment provider follow-up:
- The group discussed the request for the additional training of non-service staff.
- CM Thomas noted that if San Mateo has developed a training it could be modeled elsewhere. She suggested following up with them to gage their experience with this.
- CS Jordan noted that the effort will be to reach out via HHS to include security staff in their QI trainings. He noted that we need to find a way to incentivize this as a bonus professional development for non-service staff.
- CM Lee-Miyaki commented that it may be difficult to get security companies on-board because they have to provide coverage while security staff is at trainings.
- CM Shriver noted that data shows that the principle interaction at an agency affects retention. There needs to be a cultural shift for all service providers to create a more welcoming environment.
- The group discussed that the Council can work with HSH and HCAP on approaching agencies about providing additional trainings to non-services staff.
- CM Thomas suggested about asking San Mateo to present to the Council on their program model and see if DPH has the ability to include that in their TA trainings.
- CM Jewell suggested presenting this information to HAPN.
- CM Thomas noted that it is interesting approach that the whole San Mateo staff worked on the trainings. She is curious if security and clients think that the training has been helpful and is working.

## 8. COLA Update

- CS Stumm reported on the HIV/HCV COLA:
  - HCV treatment side effects and the timeline of when someone can get approved by insurance and receive treatment has improved drastically.
  - The access of HCV treatment at Kaiser is a barrier for clients who are substance users.
  - There is a subset of HIV/HCV co-infected people who inject drugs who are not connected to Ryan White services.
  - Case managers are difficult to retain due to burnout.

- CM Jewell commented that this report might be useful the Frontline Organizer Group.
- CM Thomas noted that in regards to the provider’s recommendations to expand HCV testing, Glide is doing testing and outreach at encampments.
- CM Thomas noted that it is disheartening to hear that people feel that they should not use substances to obtain mental health treatment. She noted that there was a participant who also felt stigmatized by their primary care provider due to their substance use which shows a lack of compassion in care. People go through HCV treatment effectively while still using drugs.
  - CM Jewell noted that harm reduction is DPH’s and the city’s policy. It’s appalling that providers are still stigmatizing people who use drugs.
- CM Lee-Miyaki noted that to get a mental health referral at Kaiser can often take 6-8 weeks and you only get 4 visits.
- Co-Chair Shriver noted that he is concerned about the long-term effects of interferon. He doesn’t want to lose track of that population who went through that treatment.
  - CS Jordan commented that there are people who had liver transplants who are going to be on anti-rejection drugs for the rest of their lives. There are lot of people who are co-infecting with HCV/HBV and those who have had Hep B increased you chances of getting liver cancer.

**9. Getting to Zero Update Review**

- Co-Chair Shriver noted that there has not been a GTZ meeting since the last update.
- The next consortium meeting is Wednesday, November 29<sup>th</sup> from 6-8 PM at 25 Van Ness.

**10. Next Meeting Date & Agenda Items**

*The next Consumer and Community Affairs Committee meeting is tentatively scheduled for Wednesday, January 3<sup>rd</sup> 2017 at 25 Van Ness 8<sup>th</sup> floor Conference Room from 3-5 pm.*

**11. Adjournment**

The meeting was adjourned at 4:43pm by Co-Chair Shriver.

**Community Engagement Committee**  
**HIV Community Planning Council**

Roll Call: **P**=Present; **A**=Absent; **E**=Excused; **L**=Leave of Absence  
Votes: **Y**=Yes; **N**=No; **B**=Abstain; **R**=Recused (deduct from quorum)

**November 1, 2017**

roll [1] [2] [3] [4] [5] [6] [7] [8] [9]

1.	<b>Orin Allen</b>	A									
2.	<b>Billie Cooper</b>	E									
3.	<b>Wade Flores</b>	E									
4.	Timothy Foster	LoA									
5.	Kevin Lee	E									
6.	<b>T.J. Lee-Miyaki</b>	P									
7.	<b>Stacia Scherich</b>	A									

8.	<b>Mike Shriver (Co-Chair)</b>	P									
9.	Eric Sutter (Co-Chair)	E									
10.	Laura Thomas	P									
1.	<b>Lee Jewell</b>	P									
2.											
3.											

<b>Ayes</b>										
<b>Nays</b>										
<b>Abstain</b>										
<b>Total</b>										