

HIV Community Planning Council
COMMUNITY ENGAGEMENT COMMITTEE
Wednesday, February 1st, 2017
25 Van Ness, 8th Floor Conference Room
3:00-4:30 pm

Committee Members Present: Kevin Lee, Stacia Scherich, Charles Siron, Laura Thomas

Committee Members Absent: Billie Cooper [A], Wade Flores (Co-Chair) [E], Timothy Foster [A], Matthew Miller [A], Aja Monet (Co-Chair) [A]

Others Present: Bill Hirsch, Beth Neary, Jeremy Watson, Nyisha Underwood

Support Staff Present: Ali Cone, Dave Jordan, Mark Molnar, Liz Stumm

Minutes

1. Introductions

The meeting was called to order at 3:11 pm by CM Miller. Everyone introduced themselves and quorum was established.

2. Review/Approve February 1st 2017 DRAFT Agenda – VOTE

The February 1st 2017 DRAFT Agenda was reviewed.

3. Review/Approve January 4th 2017 DRAFT Minutes– VOTE

The January 4th 2017 DRAFT Minutes were reviewed.

4. Announcements

- None.

5. Public Comment

- None.

6. HCAP Report

- Bill Hirsch noted that he would like to thank the Council for supporting the HCAP program. We will continue to have ALRP representatives at the Council's COLA sessions and Jeremy has been doing a great job filling in for Gina.
- The group received its monthly update from Jeremy Watson:

Supportive Housing:

- A client contacted HCAP because they were concerned about problems with their recertification. HCAP assisted the client in gathering the required documentation and completed and sent the information to the service provider.
- A client asked for assistance with requesting placement in a housing program with the service provider and asked to file a complaint against one of the program managers. HCAP filed a grievance and is helping the client complete the necessary steps to be placed.

Emergency Financial Assistance:

- A client contacted HCAP because a residential hotel in San Francisco would not accept his voucher from the Service Provider. HCAP contacted the Service Provider to get a new voucher re-issued and worked with the provider to get the hotel to issue a refund of the client's money.

Social Support:

- A client's transportation services were terminated, HCAP met with the service provider and is getting the client ready for a hearing in February.

Food:

- A client requested assistance in raising concerns about a service provider. HCAP has reached out to the provider to find out more about the program and see if there is a way to address his concerns.
 - CS Cone inquired about what the issue with the program was.
 - Bill Hirsch responded that the client had an issue with a particular program whose goal was to foster a sense of community by sharing meals. The client objects to how community is intentionally brought together with this program.

Emergency Financial Assistance:

- A client was in need of emergency funding to save their housing. The request was denied due to a previous incident 3 years ago. HCAP was able to access the funding by handling the check for the client.

Money Management:

- A client received past-due utilities and HCAP contacted the client's money management provider. The provider was receiving late bills and there was a concern regarding the client's Social Security benefits. HCAP referred to AIDs Legal Referral Panel for the notice.

Housing:

- A client's housing subsidy has been discontinued for the second time this year, resulting in a notice jeopardizing the client's housing. HCAP contacted the service provider and found that the subsidy was terminated to

Dental:

- A client went to the provider for a crown, the provider billed the insurance but has still not scheduled an appointment for the work. HCAP met with the client and are waiting until the end of January to make an appointment.
- Bill Hirsch commented that dental cases are fairly consistent. There are limitations on how the contract is set up and it is hard for client's to access services from other service providers. Dental services can be very expensive, which is a challenge. We have started to have a solid working relationship with the provider and have been able to resolve a number issues. There are instances where client's behavior and the capacity of the work the provider can provide don't add up. We have seen an overall drop in dental cases recently.
 - CS Jordan inquired about what the drop in cases is attributed to.
 - Bill responded that there was a time a couple years ago where the provider dropped clients that were over and above what they were able to do with their Ryan White contract, most of these client's had greater behavioral challenges. After those folks were discontinued from the program, there was a drop in provider complaints.
 - CS Jordan noted that a couple years ago there was a big push through DPH to work on best practices and cultural sensitivity issues. Do you feel that attributed to the drop?
 - Bill responded that yes, additionally the new space and that we have done a better job working with the management team to address problems earlier has helped.
 - CS Jordan noted that last month, there were cases where clients were terminated because their issues were too complicated and there was a lack of communication around why there were terminated and no referrals were provided.
 - Bill responded that often other service providers aren't a good fit for clients, but we can address clarity and communication with the provider.
- Co-Chair Siron asked about how the Council can better support HCAP.
 - Bill responded that the Council can be mindful of this situation during prioritization and allocation.

7. 2017 Needs Assessment - VOTE

- The group discussed convening a Needs Assessment Work Group.
- **RECOMMENDATION: CM Miller recommends convening a 2017 Needs Assessment Work Group.**
- CS Jordan invites members of this committee to join this work group. He asked what other community stakeholders we should invite to join the group:
 - Coalition on Homelessness, GLIDE, Catholic Charities, Lutheran (Kinney), Larkin Youth Street Services, Kelly Cullen, API, TACE, Mission Neighborhood, Homeless Youth Alliance, Rafiki, Southeast, Mother Browns, Transitions clinic, ACRC.
 - CM Thomas suggested contacting CM Supanich and Getting to Zero because there was a recent panel discussion that had participants that may be interested in joining.

8. COLA Update

- CS Stumm reported back on the recent COLA.
- The Undocumented individuals COLA took place last week at the San Francisco AIDS Foundation. 12 people attended and translation services were provided by Jorge Zepeda.
- The group discussed that their immigration status drastically diminished their options for stable housing. They expressed feeling that an SRO becomes a financial trap, and often their living environment effects their mental health and safety. Many stated that there were good primary medical services in the city for people without a social security number but it was harder to find specialists, such as ophthalmologists.
- The prioritization exercise was unusual because participants listed Benefits Counseling, Residential Programs and Dental as their top three service categories. CS Stumm will conduct a provider follow-up with Jorge Zepeda to discuss the results of the COLA.
- The next COLA will be with Latina long-term survivors/seniors on 2/21 at the San Francisco AIDS Foundation.
- Co-Chair Siron will talk to the Co-Chairs to see if anyone would like to attend.

9. Next Meeting Date & Agenda Items

The next Consumer and Community Affairs Committee meeting is tentatively scheduled for Wednesday, March 1st 2017 at 25 Van Ness 8th floor Conference Room from 3-5 pm.

10. Adjournment

The meeting was adjourned at 3:59pm by Co-Chair Flores.

Community Engagement Committee

HIV Community Planning Council

Roll Call: **P**=Present; **A**=Absent; **E**=Excused; **L**=Leave of Absence
 Votes: **Y**=Yes; **N**=No; **B**=Abstain; **R**=Recused (deduct from quorum)

February 1, 2017

roll [1] [2] [3] [4] [5] [6] [7] [8] [9]

	roll	[1]	[2]	[3]	[4]	[5]	[6]	[7]	[8]	[9]
1. Billie Cooper	A	-								
2. Wade Flores (Co-Chair)	P	Y								
3. Timothy Foster	A	-								
4. Kevin Lee	P	Y								
5. Matthew Miller	E	Y								

6.	Aja Monet (Co-Chair)	A	-								
7.	Stacia Scherich	P	Y								
8.	Charles Siron	P	Y								
9.	Laura Thomas	P	Y								



Ayes		6									
Nays											
Abstain											
Total		6									