

HIV Community Planning Council  
COMMUNITY ENGAGEMENT COMMITTEE  
Wednesday, January 4<sup>th</sup>, 2017  
25 Van Ness, 8<sup>th</sup> Floor Conference Room  
3:00-5:00 pm

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**Committee Members Present:** Wade Flores (Co-Chair), Kevin Lee, Stacia Scherich, Charles Siron, Laura Thomas

**Committee Members Absent:** Billie Cooper [A], Timothy Foster [A], Matthew Miller [E: Proxy Wade Flores], Aja Monet (Co-Chair) [A]

**Others Present:** Adrienne Elias, Dara Geckeler, Sara Malan, Beth Neary, Nyisha Underwood, Jeremy Watson

**Support Staff Present:** Ali Cone, Dave Jordan, Liz Stumm

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### *Minutes*

#### **1. Introductions**

The meeting was called to order at 3:04 pm by Co-Chair Flores. Everyone introduced themselves and quorum was established.

#### **2. Review/Approve January 4<sup>th</sup> 2017 DRAFT Agenda – VOTE**

The January 4<sup>th</sup> 2017 DRAFT Agenda was reviewed, amended and approved by consensus.

#### **3. Review/Approve November 2<sup>nd</sup> 2016 DRAFT Minutes– VOTE**

The November 2<sup>nd</sup> 2016 DRAFT Minutes were reviewed and approved by consensus.

#### **4. Announcements**

- None.

#### **5. Public Comment**

- None.

#### **6. HCAP Report**

- The group received its monthly update from ALRP's Sara Malan.
- Sara announced that Gina Gemello will be out on medical leave until March. Jeremy Watson has been hired full time as the HCAP representative for the interim. We are working with Jeremy to provide outreach where Gina left off and he plans to revisit everywhere that Gina has provided outreach to in the last two years. For HCAP related issues please contact Jeremy Watson at [jeremy@alrp.org](mailto:jeremy@alrp.org), (415) 701-1100 ext. 322.

#### New Cases

##### Dental Services:

- A client experienced nerve damage from a procedure in Marin County, and travelled to SF for follow up care. The client was upset about the cost of transportation and HCAP filed a grievance with the Service Provider's County and the client was reimbursed through additional CARE funds.
- A client's dental services were terminated and HCAP filed a grievance. The provider explained that the termination was due to the client's issue not being in the scope of work of the provider.
- A client's services were terminated in the middle of treatment plan. HCAP contacted the provider and found that the termination was due to inappropriate behavior and complicated dental issues. The provider agreed to finish the immediate treatment plan prior to termination and a referral was provided.

#### Supportive Housing:

- A client was denied housing by provider that they felt was due to misinformation. HCAP filed an appeal, but after the review of application materials, the denial was appropriate.
- A service provider contacted HCAP about a client's disruptive behavior. HCAP agreed to assist with communication between the client and provider.

#### Money Management

- A client felt his finances were being mismanaged by his money management provider, a cell phone bill had not been paid on time. HCAP contacted the provider and reviewed the bills with the client, it was found that the billing history made sense.

#### Housing Services

- A client was concerned about his recertification due to his partner being on the lease who is also his caretaker. HCAP did a consultation and it turned out not to be an issue.

#### Case Management

- A client needed to get a CA ID to get services from a provider. HCAP helped the client fill out paperwork for the ID, they are trying to get ahold of the client.

#### Food Services

- A client was notified that his food services would end because he did not have a valid ID. HCAP worked to get an extension of services, while they worked to get a new ID.

#### Medical Services

- A client has \$8K in bills from the service provider and \$2K in collections from times when their coverage lapsed. HCAP met with the provider to go over the bills and they agreed to hold off sending the bill to collections pending the resolution of the matter.
- Co-Chair Siron inquired if HCAP is seeing more dental services issues than usual.
  - Sara responded that there is not a huge uptick. The grievances were from a couple months and we have not had dental complaints in the last 3 weeks.
  - CS Jordan noted that these dental cases were specifically around providers not being able to provide services because they were too complicated. There also seemed to be a lack of patient hand off, and an explanation as to why a termination happens.
  - Sara noted that HCAP has a meeting with the provider coming up. We can suggest a softer landing with termination letters and to have them provide next steps/a referral.

#### **7. 2017 Needs Assessment Target- VOTE**

#### **8. 2017 COLA Targets - VOTE**

- The group revisited the needs assessment and COLA targets for 2017.
- CS Jordan noted that at the last Full Council meeting there was a Hep-C presentation given by CHEP's Katie Burk, which was the topic chosen for the 2017 needs assessment. The group discussed if the Council would be duplicating data already produced by the CHEP needs assessment. He had a conversation with Katie about her perspective and she felt that there might be areas we can focus on such as infection vectors, sexually transmitted Hep-C and new treatments.
- CS Jordan noted that Council staff has already scheduled COLA's for Latina long term survivors/seniors, and undocumented individuals for late January and February.
- The group discussed adding prevention efforts into the COLA's and needs assessment targets.
  - CS Cone noted that the Council is mandated by HRSA to do a needs assessment with HIV positive individuals.
  - CS Jordan noted that there will be Prevention community based forum as well.
- CS Jordan commented that if members have questions about methodology, you are welcome to come to the needs assessment work group, which includes Council members and outside stakeholders.

- The group discussed that given what’s happening with housing and behavioral health in the city, homeless and marginally housed may be more of a pressing topic than Hep-C co-infection. The Council can be a part of something that is larger than RWPA funding.
- Beth Neary clarified that DPH has a new department, Homelessness and Supportive Housing and there will be a homeless point in time count on Thursday, January 26<sup>th</sup>.
- Dara Geckeler commented that SF is doing a good job in treating co-infected people, the main issue is targeting Hep-C through sexual transmission.
- CM Thomas commented that she is not sure that a qualitative needs assessment is feasible with the Council’s resources. End Hep-C is already doing great work on this subject.
- **MOTION: CM Thomas moves to have Homeless and unstably housed as the 2017 needs assessment and People who are co-infected with HIV & Hepatitis-C as a COLA session for 2017.**
- **CM Scherich seconds the motion.**
- **VOTE: Motion Passes. See column [1] as a vote breakdown.**

**9. Next Meeting Date & Agenda Items**

*The next Consumer and Community Affairs Committee meeting is tentatively scheduled for Wednesday, February 1<sup>st</sup> 2017 at 25 Van Ness 8<sup>th</sup> floor Conference Room from 3-5 pm.*

**10. Adjournment**

The meeting was adjourned at 3:53pm by Co-Chair Flores.

**Community Engagement Committee**  
**HIV Community Planning Council**

Roll Call: **P**=Present; **A**=Absent; **E**=Excused; **L**=Leave of Absence  
Votes: **Y**=Yes; **N**=No; **B**=Abstain; **R**=Recused (deduct from quorum)

**January 4, 2017**

roll [1] [2] [3] [4] [5] [6] [7] [8] [9]

1.	<b>Billie Cooper</b>	A	-								
2.	<b>Wade Flores (Co-Chair)</b>	P	Y								
3.	Timothy Foster	A	-								
4.	Kevin Lee	P	Y								
5.	<b>Matthew Miller</b> [Proxy: Wade Flores]	E	Y								
6.	Aja Monet (Co-Chair)	A	-								
7.	<b>Stacia Scherich</b>	P	Y								
8.	<b>Charles Siron</b>	P	Y								
9.	Laura Thomas	P	Y								

<b>Ayes</b>	6								
<b>Nayes</b>									
<b>Abstain</b>									
<b>Total</b>	6								